



On-Call Advocate

Position Description

ABOUT RESTORE NYC

Restore is a nonprofit organization making freedom real for survivors of trafficking in the United States. Our vision is a world free from trafficking. For every survivor, a life of hope, restoration, and flourishing. Learn more about us on [our website](#).

OUR VALUES

We depend on God / We pursue impact / We execute with excellence / We care for each other / We can't do it alone / The survivor drives our approach

JOB SUMMARY

This is a contractor position reporting to the Senior Director of Programs. The On-Call Advocate will be responsible for providing immediate response to after-hour calls for emergency referrals and provide on-site interventions as needed. The ideal candidate has training in mental-health-crisis intervention, trauma-informed care, or related field and experience working with mental-health-crisis situations. They can remain focused and calm during a crisis situation.

This is a contractor position requiring being on-call Monday to Thursday 6pm – 9am and Friday 6pm - Monday 9am for a commitment of at least 12 weeks of being on-call. The anticipated start date is January 2021 through September 2021, with the possibility of extension.

JOB RESPONSIBILITIES

- Be able to be physically in NYC for in-person assistance
- Serve in an on-call capacity for at least 12 weeks and facilitate crisis intervention to survivors who need brief and immediate assistance with basic needs and emotional/mental stabilization
 - Respond to crisis and emergencies appropriately; provide practical assistance including emergency housing, transportation, food cards, financial assistance, etc. as needed
 - Provide immediate and short-term interventions to survivors experiencing emotional, mental, physical, and behavioral distress focused on safety, de-escalation, reduction of mental health symptoms, and stabilization
 - Interact with law enforcement and service providers as needed
- Practice trauma-informed, culturally and linguistically sensitive, and survivor-centered practices in all interactions with clients, staff, service provider organizations, and other stakeholders
- Ensure adherence to HIPPA requirements as well as APA, ACA, and NASW ethical guidelines

QUALIFICATIONS

- Experience working with individuals impacted by trauma
- Experience working in mental-health-crisis intervention
- Training in mental-health-crisis intervention, trauma-informed care or related field
- Strong relational skills and engagement with survivors
- Deep commitment to the healing and well-being of survivors of sex trafficking
- Spanish fluency preferred

DIVERSITY & INCLUSION: THE FOUNDATION TO MAKING FREEDOM REAL

Restore's mission is to make freedom real for survivors of trafficking in the United States. To do that, we desire a staff team that's more representative of the survivors we serve — almost all of whom are Black, Latina, and/or immigrants. Applicants from these underrepresented communities are strongly encouraged to apply. We especially welcome applicants who are survivors of trafficking, gender-based violence, intimate-partner violence, and/or sexual assault.

If interested, please send your cover letter and resume to recruiting@restorenyc.org with “On-Call Advocate” in subject line. No phone inquiries will be accepted; only candidates who are selected for interviews will be contacted.